

Notice of References Cited	Application/Control No. 09/672,305	Applicant(s)/Patent Under Reexamination SUNDARESAN, NEELAKANTAN	
	Examiner Matthew s Gart	Art Unit 3625	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
*	U	"Online Stories Hope Shoppers say Aye to Watchful Assistants" (Marriott, Michel. February 20, 2000. Sun Sentinal)
*	V	"Internet's First Online Salesperson Technology Offered by icontact.com, Inc." (Press Release. February 16, 2000)
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
 Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.